

How do I Subscribe?

Subscribers are asked to complete an “Are You O.K.?” application and a “Waiver of Liability” form.

The Application asks for personal and confidential information about you. We will NEVER disseminate this information outside of our office.

The Liability Waiver is required as part of the program. If we cannot make contact with your listed key-holder, the officer will use any means necessary to enter your house and make sure you are not in need of help. It is helpful to indicate on the waiver if you have a drop key that can be accessed.

Forms are available:

- ★ By calling the Sheriff’s Office (432) 345-2525.
- ★ Having one mailed to you.
- ★ Picking one up at the Sheriff’s Office.

Forms must be returned to :

Terrell County Sheriff’s Office
105 E Hackberry
Sanderson, TX 79848

The Are You O.K.? Program is a telephone reassurance program that is a free service for those that are homebound, physically incapacitated, latch-key children, or otherwise unable to be in contact with someone to help in the case of an emergency. Once you have signed up for the program, a dispatcher will call at the time you have specified, seven days a week, 365 days a year. If you are ok, all you will need to do is inform the

What is

Are You O.K.?

dispatcher. If, however, you do not answer, or the line is busy. Two more call attempts will be made before an alert report will be submitted. At this point, we will contact either a neighbor who has previously agreed to assist in the case of an emergency, or the police, and request that someone go to your home.



Benefits for the subscriber:

- ★ Takes the fear out of being alone
 - * Elderly
 - * Homebound individuals
 - * Latch-key children
- ★ Eases the concern of friends and family
 - * Provides consistent reliable relief for loved ones
- ★ Helps provide parent comfort
 - * Lets parents of young children know they’re home safely
- ★ Adds to independent lifestyle
 - * Provides elderly, homebound individuals, and latch-key children the comfort of being alone and monitored
- ★ Can be used as a reminder
 - * Medication reminders

Benefits to public safety: It allows community outreach, potential reduction in call for service, and boosts the Sheriff’s Office morale.

Benefits of the program

Are You O.K.?

**Is a free
service
brought to
you by the
Terrell
County
Sheriff's
Office**



The Are You O.K.? Program works best with the unified communication between us, as the Sheriff's Office, and you as the subscriber. It is just as important for you to do your job as it is for us to do ours.

Your Job is to keep us informed on when you will not be home at your designated time for your daily

Are You O.K.? call.

You and Us!

Our job is to:

- ★ Process each application and verify information
- ★ Be alert for any warnings that are printed as "no answer"
- ★ Review daily reports and call summaries for accuracy
- ★ Attempt to make contact with you personally once a month to ensure the program is fitting your needs.

Are

You

O.K.?

Telephone

Reassurance

Program

Terrell County

Sheriff's Office

105 E Hackberry

Sanderson, TX 79848

(432) 345-2525

